

***Examiner's Amendment***

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.

2. Authorization for this examiner's amendment was given in a telephone interview with Mr. Michael Cameron (Reg. No. 50,298) on 8/28/2008.

In the specification:

I. Please replace the paragraph beginning at Page 10 line 8 with the following - -

This application claims priority from and incorporates by reference the entire disclosure of U.S. Provisional Patent Application Serial No. 60/412,901, filed on September 23, 2002. This application claims priority from and incorporates by reference the entire disclosure of U.S. Provisional Patent Application Serial No. 60/412,902, filed on September 23, 2002. This application claims priority from and incorporates by reference the entire disclosure of U.S. Provisional Patent Application Serial No. 60/412,769, filed on September 23, 2002. This application claims priority from and incorporates by reference the entire disclosure of U. S. Provisional Patent Application Serial No. 60/412,756, filed on September 23, 2002. This patent application incorporates by reference the entire disclosure of U.S. Patent Application No. 10/359,772, which was filed on February 7, 2003, now is Patent No. 7,415,270. This

patent application incorporates by reference the entire disclosure of U.S. Patent Application No. 10/359,835, which was filed on February 7, 2003. This patent application incorporates by reference the entire disclosure of U.S. Patent Application No. 10/359,911, which was filed on February 7, 2003.

In the claims:

I. Claim 1,

- (i) line 2, replace the second "a memory" with - - the memory - -;
- (ii) line 3, insert before "computer hardware" - - the - -;

II. Claim 10,

- (i) line 1, insert before "of" - - , executing within a computer having a processor, - -;
- (ii) line 8, replace "the modes" with - - the callback mode and the full message mode - -;

III. Claim 15,

- (i) line 3, replace "a memory" with - - the memory - -;
- (ii) line 3, insert before "computer hardware" - - the - -;
- (iii) line 8, replace "the modes" with - - the callback mode and the full message mode - -;

3. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Andy Ho whose telephone number is (571) 272-3762. A voice mail service is also available for this number. The examiner can normally be reached on Monday – Friday, 8:30 am – 5:00 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Meng An can be reached on (571) 272-3756.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIM) system. Status information for published applications may be obtained from either Private PAIR or' Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the receptionist whose telephone number is 571-272-2100.

Any response to this action should be mailed to:

Commissioner for Patents  
P.O Box 1450  
Alexandria, VA 22313-1450

Or fax to:

Art Unit: 2194

- AFTER-FINAL faxes must be signed and sent to (571) 273 - 8300.
- OFFICAL faxes must be signed and sent to (571) 273 - 8300.
- NON OFFICAL faxes should not be signed, please send to (571) 273 – 3762

/Andy Ho/

Primary Examiner

Art Unit 2194